



This certificate is awarded to

**Sarah Kaiser**

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for participating in the educational activity entitled

**PS 103: Human Factors and Safety**

on

**2/10/2021 - 2/10/2021**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



A handwritten signature in black ink, appearing to read 'Kedar S. Mate'.

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**Kedar S. Mate, MD**  
President and CEO  
*Institute for Healthcare Improvement*